

Title	Doc nr	Country	Document type	Summary	Published	Deadline
England-LONDON: Planned Bus Disruptions - Notice of Events (NOE)	ocds-b5fd17- fc86eff5-f325- 420a-bcbe- 6b155784579f	UK	Subthreshold	Transport for London (TfL) currently manages more than 650 bus routes in London. Each bus route is operated by a Bus Operator and is contracted by TfL based on a Schedule. However, there are times due to incidents on the transport network that diversions have to be put in place. For this Transport f	13.05.2024	
UK-London: GB-London: Traveline and PlusBus Web Services	ocds-b5fd17- fdbe9617-0d2d- 457f-a0a8- 837bb26fcfed	UK	Subthreshold	Traveline information Limited (TIL) is owned and managed by public transport stakeholders from across the public and private sector and is a not-for-profit limited company which receives no public funding. Our Board members represent all the major bus groups and independent bus operators, local auth	17.05.2024	06.06.2024

# England-LONDON: Planned Bus Disruptions - Notice of Events (NOE)

Transport for London

---

**Document Nr:** ocds-b5fd17-fc86eff5-f325-420a-bcbe-6b155784579f

**Tender Source:** Contractsfinder

**Publication Date:** 13.05.2024

**Deadline Of Tender:**

**Total Value:**

**Estimated Value:**

**Application Language:** EN

---

**Document Type:** Subthreshold

**Main Activity:**

**Contract Type:**

**Procedure Type:** Not specified

**Awarding Authority Type:** Not specified

**Awarding Criteria:** Not specified

---

**CPV Codes:**

34000000-7 Transport equipment and auxiliary products to transportation

48000000-8 Software package and information systems

72000000-5 IT services: consulting, software development, Internet and support

---

**Country Code:** UK

**Region:**

**NUTS:**

**Town:** LONDON

**Address:** Transport for London

5 ENDEAVOUR SQUARE

LONDON

E201JN

UK

Sarah Anderson

000000000000

[sarahanderson@tfl.gov.uk](mailto:sarahanderson@tfl.gov.uk)

**Additional Address:**

**Tender Url:** <https://www.contractsfinder.service.gov.uk/Notice/54b759f3-19a4-446e-86fa-dd434abe1929>

---

**Description:** Transport for London (TfL) currently manages more than 650 bus routes in London. Each bus route is operated by a Bus Operator and is contracted by TfL based on a Schedule. However, there are times due to incidents on the transport network that diversions have to be put in place. For this Transport for London (TfL) uses Notice of Events. It is important that information regarding those diversions are easily entered into a system, transferred to third parties and customers in an understandable format and can be ingested into downstream systems. This project intends to deliver a system that will enable TfL users to document bus disruptions digitally on a map rather than in free text. The primary objective is to share this diversion path with passengers to support **journey planning**. The secondary objective is improved efficiency of internal processes for example the creation of publicity and officially informing bus operators. The new solution is intended for use by operational users who spend limited time in an office environment. Consequently, the system needs to be self-explanatory and intuitive. Previous projects have failed to deliver a solution due to a lack of emphasis on usability resulting in rejection from end users as they were overly complex. The emphasis of the new solution is therefore on usability at the core. Currently, there are more than 1,300 planned Bus disruptions each month that require a Notice of Event (NoE) and the solution should allow TfL staff to document bus disruptions with mapped **diversion path data** that can be shared with downstream systems (including customer facing **journey planning** apps). The Purpose of the Market Sounding Questionnaire (MSQ) is to discover if it is possible to solve the problems previously faced and how to best describe them for the future procurement. End User acceptance is also an overriding concern for this project, and TfL will use the 1 2 1 engagement sessions to gain more insight into how the supplier solutions meet the requirements as set out in this PIN and the accompanying Market Brochure. If after reviewing the PIN and Market Brochure you should be interested in taking part in the in the Planned Bus Disruptions- Notice of Events market engagement exercise, please send an Expression of Interest (EOI) to SarahAnderson@tfl.gov.uk. Your EOI should include your organisation's full company name, company registration number and key contact name and email address. TfL will register your details and all registered suppliers will be given access to the MSQ via MS Forms once released. Additional information: This Prior Information Notice is issued solely for the purpose of conducting a market engagement exercise and does not constitute any commitment by TfL to undertake any public procurement exercise in the future. TfL will manage the early market engagement process in an open and transparent manner to maximise the possible benefits. Direct or indirect canvassing of any Transport for London employee or agent by any supplier concerning this requirement, or any attempt to procure information from any TfL employee or agent concerning this PIN outside of the formal process described in this document may result in the disqualification of the supplier from consideration of any future procurement activity. TfL will not enter into a contract based solely on the responses to this PIN and no information contained in this document or in any communication made between TfL and any supplier in connection with this shall be relied upon as constituting a contract, agreement or representation that any contract shall be offered in accordance with this PIN. TfL is under no obligation to follow up this market engagement exercise in any way or with any interested parties. TfL is not liable for any costs, fees or expenses incurred by any party

participating in this market engagement exercise. TfL cannot guarantee it will incorporate all or any feedback received into any subsequent procurement

---

**Full Text:**

[Back to top](#)

# UK-London: GB-London: Traveline and PlusBus Web Services

Traveline Information Limited

---

**Document Nr:** ocds-b5fd17-fdbe9617-0d2d-457f-a0a8-837bb26fcfed

**Tender Source:** Contractsfinder

**Publication Date:** 17.05.2024

**Deadline Of Tender:** 06.06.2024

**Total Value:** 500000

**Estimated Value:**

**Application Language:** EN

---

**Document Type:** Subthreshold

**Main Activity:**

**Contract Type:** Services

**Procedure Type:** Not specified

**Awarding Authority Type:** Not specified

**Awarding Criteria:** Not specified

---

**CPV Codes:**

72413000-8 World wide web (www) site design services

48813000-0 Passenger information system

34980000-0 Transport tickets

---

**Country Code:** UK

**Region:**

**NUTS:**

**Town:** London

**Address:** Traveline Information Limited

22 Greencoat Place

London

SW1P 1PR

UK

Julie Gray

07973788398

[julie.gray@traveline.info](mailto:julie.gray@traveline.info)

**Additional Address:**

**Tender Url:** <https://www.contractsfinder.service.gov.uk/Notice/71f2fa2e-4f4d-4994-ae45-ad7c0e5844bc>

---

**Description:** Traveline information Limited (TIL) is owned and managed by public transport stakeholders from across the public and private sector and is a not-for-profit limited company which receives no public funding. Our Board members represent all the major bus groups and independent bus operators, local authorities, passengers, and the Rail Delivery Group. The Traveline website offers multi-modal **journey planning** and includes every bus, coach, rail, ferry and light rail route in England, Scotland and Wales. It is considered as the industry's journey planner and its development is a result of the active collaboration of all Board members towards a high-quality offer for customers to support increased use of public transport. PlusBus is an integrated transport rail product which offers unlimited multi-operator bus and tram travel within each PlusBus zone to rail customers as part of their rail ticket purchase. The ticket offer is not part of this procurement, only the PlusBus website. Traveline Data is a portal for open data users that consume TIL's Traveline National Dataset, NextBuses API, National Operator Database, and provides links and signposts to other public transport resources. TIL owns traveline.info, PlusBus.info, and travelinedata.org. Each of these sites has been built separately over time by different suppliers as the TIL offer has evolved, and each provides separate but related services. TIL would now like to bring its web offerings into one family, with a common look and feel and customer experience across the sites. The tender has been split into 4 Lots to allow for the potential for a single supplier, including a consortium, for two or more lots, for single suppliers per lot, or for a blend, and for composite pricing to be provided. This is a 3+2 year contract with options to extend. Additional information: The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement. TIL considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

---

**Full Text:**

[Back to top](#)